

Geekmatics

Thanks for choosing Geekmatics!

Please complete this Ship-In form, print it out and **include it in the box** with your device when you send it in.

Full name or Company name: _____

Your shipping address: _____

Best contact phone numbers: _____

Your email: _____

What are you sending us? _____
(phone, tablet, computer, console game, other)

Brand and model: _____
(ex: Apple iPhone)

Serial # or IMEI, if phone: _____

Log in/password/passcode: _____
(We cannot test without this)

What is the problem you are having? _____

Symptoms? _____

Are you sending the unit in for repair or data recovery? _____

Please back up your data prior to shipping if the device is semi-functional.

Terms & Confirmation

- **Expert Diagnostic: Our \$60 bench fee covers the specialized microscopic analysis required for your board. This fee is due upon receipt and will be applied 100% toward the final cost of your repair. If the device is deemed "No-Fix" or the repair is declined, this fee is non-refundable and covers the technician's labor.**

- **The Rescue Protocol: Micro-soldering, firmware programming, and board separation involve inherent risks. Please be advised that any board exhibiting failure—whether from previous repair attempts, physical trauma, or internal component failure—is structurally compromised.**
- **Assumption of Risk: While our success rate is extremely high, Geekmatics is not responsible for further degradation of a board that is already in a "no-power" or "failed" state. Geekmatics is not responsible for the total loss of functionality while attempting these high-risk "rescue" repairs.**

I have read and agree to the \$60 diagnostic fee and the "Rescue Protocol" risk disclosures as stated above.

Signature: _____ Date: _____

Please pack your device securely and send to Geekmatics, 32730 US Hwy 19 N. Palm Harbor, FL 34684. We will call you when we receive it. Thank you.