

# Geekmatics

Thanks for choosing Geekmatics!

Please complete this Ship-In form, print it out and **include it in the box** with your device when you send it in.

Full name or Company name: \_\_\_\_\_

Your shipping address: \_\_\_\_\_

Best contact phone numbers: \_\_\_\_\_

Your email: \_\_\_\_\_

What are you sending us? \_\_\_\_\_  
(phone, tablet, computer, console game, other)

Brand and model: \_\_\_\_\_  
(ex: Apple iPhone)

Serial # or IMEI, if phone: \_\_\_\_\_

Log in/password/passcode: \_\_\_\_\_  
(We cannot test without this)

What is the problem you are having? \_\_\_\_\_

Symptoms? \_\_\_\_\_

Are you sending the unit in for repair or data recovery? \_\_\_\_\_

## Terms & Confirmation

- **Diagnostic Fee:** I understand that a **\$60 bench fee** is due upon Geekmatics receiving my device. This fee covers professional diagnostic time and specialized tools. **Credit Toward Repair:** If I choose to proceed with the repair, the full \$60 fee will be credited toward my final invoice. **No-Fix/Declined Repair:** If the device is deemed "No-Fix" or the repair is declined, the \$60 fee is non-refundable and covers the technician's labor.

I understand and agree to the \$60 bench fee (applied to repair) upon receipt. **Initial:** \_\_\_\_\_

Please pack your device securely and send to Geekmatics, 32730 US Hwy 19 N. Palm Harbor, FL 34684. We will call you when we receive it. Thank you.

